



Firelands.com  
Firelandsphysiciangroup.com

**Financial Counseling**  
1111 Hayes Avenue  
Sandusky, OH 44870  
FinancialCounselors@Firelands.com  
FRMC: 419-557-7879  
FirelandsPhysicianGroupBilling@Firelands.com  
FPG: 419-557-5530

Dear Patient,

Thank you for choosing Firelands Health for your healthcare needs.

The information that you provided during your visit with us indicates that you have no insurance or limited coverage. We have several programs that may assist you in paying your bill, whether or not you have insurance. These programs provide free or discounted care depending on ability to pay.

An application is enclosed with a guideline explaining the financial assistance services we offer. **This application is for Firelands hospital bills and Firelands Physician Group bills.** Please complete the application and return the following items **within 2 weeks of the date you receive this letter.**

**\*Completed application signed and dated with attached verifications\***

**You must provide proof of income** such as a copy of your W2, payroll stubs from 3 months prior to the date of service with year to date gross income, Social Security/Disability income, pension income, Unemployment, VA benefits, Worker Compensation and other sources of income. If you have no means of support, please advise us how you are meeting your daily living needs.

If you prefer, you may scan and email this information, or drop it off at one of our Drop Boxes at Main or South Campus lobby. Please ensure that you have all the documentation needed.

We will evaluate your information and you will receive a letter indicating the status of your application. **Applications expire 3 months after last date of service and you must reapply for future service dates.**

**We are available to answer any questions you may have regarding this process.**

**Please contact us at: FinancialCounselors@Firelands.com or 419-557-7879**

**FirelandsPhysicianGroupBilling@Firelands.com or 419-557-5530**

**Monday – Friday from 8a.m. until 4:30 p.m.**  
***Appointments are available upon request.***

Sincerely,

Patient Financial Counseling



## FINANCIAL ASSISTANCE APPLICATION

(turn page over)

PATIENT NAME \_\_\_\_\_ DATE OF BIRTH \_\_\_\_\_ DATE \_\_\_\_\_

APPLICANT NAME \_\_\_\_\_

(If Applicant is not the patient, answer the following questions as they apply to the patient)

STREET \_\_\_\_\_ CITY \_\_\_\_\_

STATE \_\_\_\_\_ ZIP CODE \_\_\_\_\_ PHONE \_\_\_\_\_

Accounts	Dates of Service	\$Dollar Amount			
_____	_____	_____	<input type="checkbox"/> Inpt.	<input type="checkbox"/> Outpt. or Dr.	<input type="checkbox"/> ER
_____	_____	_____	<input type="checkbox"/> Inpt.	<input type="checkbox"/> Outpt. or Dr.	<input type="checkbox"/> ER
_____	_____	_____	<input type="checkbox"/> Inpt.	<input type="checkbox"/> Outpt. or Dr.	<input type="checkbox"/> ER
_____	_____	_____	<input type="checkbox"/> Inpt.	<input type="checkbox"/> Outpt. or Dr.	<input type="checkbox"/> ER
_____	_____	_____	<input type="checkbox"/> Inpt.	<input type="checkbox"/> Outpt. or Dr.	<input type="checkbox"/> ER

1. At service date did you have any plan, group or insurance that reimburses medical expenses  Yes  No
2. Are you a citizen of the United States?  Yes  No
3. Were you an active Medicaid recipient at the time of your hospital service or on Disability  Yes  No
4. At your time of service were you a legal permanent Ohio Resident?  Yes  No

*Attach to this application any cards you have to verify coverage or a written notice of coverage*

**\*\*Deadline to apply for Financial Assistance is 3 years from first notification of bill\*\***

Immediate family defined as patient, patient's spouse and all the patient's children under 18 (natural and adoptive) who live in the patient's home. If the patient is under age 18, the family shall include the patient, the patient's natural or adoptive parent(s) and the parent(s) children under 18 (natural or adoptive) who live in the patient's home.

Name (List Patient also)	Birthdate	Relation to Patient	Name	Birthdate	Relation to Patient
1.			6.		
2.			7.		
3.			8.		
4.			<i>Hospital Use Only</i>	<i>3mo.</i>	<i>12 mo.</i>
5.					

Total family members \_\_\_\_\_

Total Income

**\*\*If income does not support basic living needs explain how you are being supported \_\_\_\_\_**

Applicant must provide proof of income: paystubs showing 3 mos. and year to date gross income prior to service date, Social Security, Disability, Unemployment, Workers Comp, VA, Self-employment, Rentals, Alimony, Child Support, 401/IRA withdraws, etc.

**FinancialCounselors@Firelands.com or 419-557-7879, FirelandsPhysicianGroupBilling@Firelands.com or 419-557-5530**

**MAIL: Firelands Regional Medical Center, 1111 Hayes Ave., Sandusky, OH 44870, Attn: Financial Counseling**

**DROP OFF: Drop box at Main and South Campus in the lobby (checked daily)**

**Appointments Available Upon Request.**

**\*\*Signature \_\_\_\_\_ Date \_\_\_\_\_\*\***

**\*\*By my signature, I certify everything I have stated on this application and on attachments is true\*\***

**If incorrect information is provided at the time of application, this determination may be rescinded upon review.**

Hospital Use: *Approved* *Denied* Reason \_\_\_\_\_ FC \_\_\_\_\_ Date \_\_\_\_\_



**2023 Financial Assistance Programs**  
**Effective for services on or after January 16, 2023**  
**For Prior Services Refer to 2022 Guidelines**

**Hospital Care Assurance Program (HCAP):** Firelands Regional Medical Center complies with the State funded Hospital Care Assurance Program as defined in the Ohio Revised Code section 5160-1-01. Firelands Regional Medical Center will provide access to essential care on any basis, and will provide access to essential health services without regard for individual consumers’ ability to pay. Patients are eligible for the Hospital Care Assurance Program through a formalized application process.

**Financial Assistance Program (FAP) is Firelands Regional Medical Center and Firelands Physician Group program for patients in financial need.** Patients are eligible for free or discounted services through a formalized application process. **This program also extends to below poverty line if patient is ineligible for HCAP.**

**What are the Financial Assistance Program requirements?**

The qualifications for assistance will be determined by an application, based on a percent of current Federal Poverty Guidelines. Income, other earnings, family size and other criteria are needed to process your application. Applications for assistance must be complete, legible, signed and dated by the patient, guarantor or representative. Applications not meeting these conditions will be returned to the applicant or considered denied.

**All amounts listed below are income limits based on the Federal Poverty Guidelines which are adjusted annually.**

Family Size	100% or below of Federal Poverty Guidelines <b>Hospital Care Assurance 100% Free Care (HCAP)</b>	101% to 200% of Federal Poverty Guidelines <b>Financial Assistance Program 100% Free Charity Care (FAP)</b>	201% to 302% of Federal Poverty Guidelines <b>Financial Assistance Program 62% Discounted Care (FAP)</b>
1	\$14,580.00	\$14,581.00 to \$29,160.00	\$29,161.00 to \$44,031.60
2	\$19,720.00	\$19,721.00 to \$39,440.00	\$39,441.00 to \$59,554.40
3	\$24,860.00	\$24,861.00 to \$49,720.00	\$49,721.00 to \$75,077.20
4	\$30,000.00	\$30,001.00 to \$60,000.00	\$60,001.00 to \$96,000.00
5	\$35,140.00	\$35,141.00 to \$70,280.00	\$70,281.00 to \$106,122.80
6	\$40,280.00	\$40,281.00 to \$80,560.00	\$80,561.00 to \$121,645.60
7	\$45,420.00	\$45,421.00 to \$90,840.00	\$90,841.00 to \$137,168.40
8	\$50,560.00	\$50,561.00 to \$101,120.00	\$101,121.00 to \$152,691.20

For families with more than 8 persons, add \$5140. for each additional person

**How do I apply for the Financial Assistance Programs?**

Patients or their designee are asked to complete an application. Applicants must provide proof of income, such as a copy of your W2, paystubs for the last 3 months with year to date gross income, Social Security/Disability, pension, Unemployment, VA benefits, Workers Compensation and other income. If you have no means of support, you will need to advise how you are meeting your daily living needs with a brief statement. The Financial Department will evaluate your information and send you a letter verifying your eligibility. You may be asked to apply for Medicaid prior to approval if your income denotes eligibility.

Please return all verifications to Firelands Regional Medical Center, 1111 Hayes Ave., Sandusky, OH 44870, Financial Counseling. You may also email to **[FinancialCounselors@Firelands.com](mailto:FinancialCounselors@Firelands.com)**. 419-557-7879 or **[FirelandsPhysicianGroupBilling@Firelands.com](mailto:FirelandsPhysicianGroupBilling@Firelands.com)** or 419-557-5530.